



Live Shot Manager
User Testing Manual - 2/13/19
Technical Production Managers & Technical Managers

Introduction

In the round 3 of user testing, we will be showing you an updated prototype of LSM based on the feedback you provided and Rob & Kevin's vision. We have three tasks for you to complete below. Once again, your interactions with the prototype will be recorded during this session for research purposes.

After completing all three tasks, you will be asked to fill out the survey below to assess your experience. Please feel free to give us any comments or ask any questions you have after completion of the tasks. We'd love feedback on how to improve the prototype so that it fits your ideal workflow.

It is important to remember that nothing you say or do is wrong, we want your honest opinion as it will help shape the product. Don't forget to speak aloud your thoughts!

Before starting the tasks, we'd like for you to take a look at the new prototype and get acquainted with where elements are located on the screen.

Current Prototype:

You're going to be working on MSNBC Deadline White House. You have opened up the show canvas that a TPC has created. You are reviewing his work and need to change a camera RS before your control room can Grab the host object.

Task 1: Interacting With Host Object

1. Expand **Nicole Wallace** Object
2. Assign **Camera 5** to **RS-5**
3. Collapse Object Information for **Nicole Wallace**
4. Assign as **Ready-For-Air**
5. "Grab All" paths associated with the Nicole Wallace object

Your host object is now properly routed and grabbed. You now need to review the guest object of Carol Lee and add a phone line because the TPC forgot to.

Task 2: Interacting with Guest Object Carol Lee

1. Find the guest object of **Carol Lee**
2. Click on **IFB-2** in the object header to expand and highlight the full path info
3. Create a **PL line** for her.
4. Assign the Control Room Path of **PL Line** to **PL-2**

User Testing Survey

Thank you for participating in our user testing session!

To conclude this session, we'd really appreciate if you could take this survey. There are 2 parts to the survey at the conclusion of this user testing session:

1. Follow-up questions
2. Rating sheet

Please answer these follow-up questions to the best of your ability and then complete a rating sheet to help us gauge your experience working with our prototype. Your feedback is super important to us and will definitely help us improve our design.

Follow-Up Questions

1. How do you feel about the workflow demonstrated in the prototype?
 - a. Do you think it suits your everyday needs? Why?

2. Do you feel the updated top-down view is sufficient enough to replace your live shot sheet?

3. How do you feel about the organization of metadata in the headers vs additional details of live shots?

Conclusion

Thank you for taking the time to share your work and process with us and for completing our user testing session. You really helped us understand your role and gave us a lot of good insights as to what could be improved in your workflow. Is it possible that we contact you if we have any follow-up questions in the future? If you think of anything you forgot or think we should know after this session, please shoot us an e-mail at andrew.wolf@nbcuni.com. Thanks again!